



1 Year Limited Warranty

This warranty is available to consumers in the United States that purchased an Eco One from EWCO or an authorized retailer for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners. EWCO warrants that your Eco One will be free of defects in materials and workmanship under normal home use for 1 year from the date of original purchase. Consumers need to maintain the original proof of purchase in order to obtain the warranty benefits. If proof of purchase is not provided, the purchase date for purposes of this warranty will be the date of manufacture.

If the Eco One system should prove to be defective within the warranty period, EWCO will repair or replace it. To obtain warranty service, call EWCO Customer Service at 1-754-800-4020 or email service@ewco.com to obtain an RMA number and instructions on the return. The consumer shall be responsible for return shipping to EWCO.

This warranty does not cover any damage caused by accident, misuse, shipment or other ordinary household use. This warranty excludes all incidental or consequential damages. Some states do not allow the exclusion or limitation of these damages, so these exclusions may not apply to you.

For added protection and secure handling of any EWCO product that is being returned, we recommend you use a traceable, insured delivery service. EWCO cannot be held responsible for in-transit damage or for packages that are not delivered to us. Lost and/or damaged products are not covered under warranty. Please be sure to include your return address, daytime phone number, description of the product defect, product model # (located on bottom of product), the original date of purchase, and any other information pertinent to the product's return. Your Eco One has been manufactured to the strictest specifications and has been designed for use with the authorized accessories and replacement parts. This warranty expressly excludes any defects or damages caused by accessories, replacement parts, or repair service other than those that have been authorized by EWCO.